

Dispatch Reported Patient Complaint by Frequency

National EMS Database Report Specification

Purpose

This report provides national information regarding the patient complaint reported by dispatch to the responding unit.

Definitions

1. **Percentage:** The number of items with a certain characteristic divided by the total number of items in the sample and multiplied by 100. For example, the percentage that represents five out of 20 complaints is 5 divided by 20 x 100, which is 25%.

Required Data Elements

- * E05_04: Unit Notified by Dispatch Date/Time
- * E03_01: Complaint Reported by Dispatch

1. The Unit Notified Date (E05_04) is used to select the records for the Date Range

Formulas

None

Exclusions/Limitations

Null values reported for complaints reported by dispatch may be not included in the national charts or tables. The actual number of excluded cases will vary based upon the date range specified for each chart (see specific chart footer for number of excluded cases).