



NEMESIS Version 3 Implementation Meeting

August 20-21, 2018

Silver Baron Lodges, Park City, Utah

Workgroup: Reducing the User Impact of New Elements/Values

Approved Decisions:

1. NEMESIS Version 3.5.0 will roll-out as described in the approved timeline <https://nemsis.org/initial-draft-of-nemsis-versioning-timeline/>

Work Group Questions:

1. What types of V3.5.0 implementation guides/tools should be developed?
 - a. What products could be provided to aid in the acceptance and uptake of the new standard (States and Agencies)?
 - i. Agencies want to know..."What is the value to migrating"? "Why are we doing this?"
 - b. What products could be developed for distribution to agencies within a state that would facilitate migration and ease implementation?
 - c. What products could be developed to help with a new version set-up at the State level?
 - d. What information could be provided help States and Agencies complete, understand and/or justify any costs associated with a revision?

2. NOTES: Would like a guide of some sort that outlines the value of the changes.

We need to sell the idea of NEMESIS and data collection as a whole—not just the new changes. Something similar to the EMS data video from the morning. Increase transparency around which elements are used to find outcomes or improve service etc.

Give EMS provides something back to PROVE that data collection is useful to them. Ideas include: agency reports or other benchmarking tools.



Tie reports and dashboards to new elements or changes in elements. A report to show how the changes to the standard improve the reports and in turn outcomes or patient care.

Providers would like to see patient outcomes, this would help them see the value in data collection.

Reports are too technical, and need to be simplified for agencies/lay persons.

Would like to see a report that gives the “elevator story” of how an agency is doing with some pictures or simple graphics.

Would like to see more transparency in communication around changes made to the standard. As an example: Here’s what we did before, and here’s what we’re doing now and why in plain language. Release this information a TIMELY manner (i.e. not 30 days before). Start this as soon as possible. Make providers feel like they’re part of the process.

1-2 page document in plain English directed at providers summarizing the changes from v340 to v350. Maybe something similar explain the reasons behind collecting the NEMESIS elements in general.

Create a NEMESIS transition “toolkit”. List of national business rules included in plain English.

Make notes from meetings and calls available in some format (on the website, or via email newsletter).

Better organization of reports available on the NEMESIS site (in particular State Reports) and make them more accessible to users.

Online tutorial that someone could click through to show them where to find, access and use reports. Something interactive, with less text than our user guides. Our user guides are overwhelming to some users because of their length and level of detail.

Help agencies learn how to use their data to access grant money (this is something done at a state level).

NEMESIS “newsletter” coming out regularly with info about what’s new (with the TAC, the standard, the use of the data set, etc.) A way to communicate how NEMESIS is valuable.

Deliver information in timely manner. Not enough notices for trainings and calls. Would like to see more notifications, and notifications further in advance



so there is more time to share with agencies and others about training sessions and calls.

Public trainings are sometimes too technical for agency-level users. Should be more directed at a lay person, or someone with little statistical background.

CA LEMSAs would like to be better included in things going on at the national level.

Some users express difficulty is using Google Groups and receiving messages from there.

Create something to show how data collection has created better information from v2 to v334 or v334 to v340 (or both) to use as incentive to upgrade. Find some tangible improvement from v2 to v3 to show off to agencies.

Try and “build ownership” of data. Example, Arizona talks about Arizona data not NEMESIS data to help agencies/others feel like they have some stake in data collection.

3. SUMMARY:

NEMESIS needs a PR campaign (in particular for the v350 release). What it is, what’s changing and how it can help you (agencies/providers). There is desire to see a report for states and maybe agencies showing improvements from changes to the standard. Stakeholders would like to see more documents written for a lay person to explain the standard, etc. These resources need to be more accessible and easier to find on the website. States need tools from the NEMESIS TAC to help them assist agencies, but do not really want to be directing agencies to the NEMESIS TAC for resources.