One on One Vendor Meetings with OEMS and NEMSIS
Summary

• Met with 30 different vendors for 30 minutes each
• Meetings took place between March and July 2022
• 7 vendors did not respond or were not available to schedule a meeting
Topics Discussed

• Versions/Updates
• Custom Elements
• Change Requests/Approval Process
• Support Materials
• Data Quality
• Compliance Process
• Schematron Rule Use

• Standard for collection of telemedicine and community paramedicine data, Clinician struck-by incidents, Violence against EMS clinicians
• Interoperability with registries, hospitals and HIEs
High Level Take-Aways

Frequency of Changes
• The types of changes must be considered for setting frequency

Interoperability – Data Exchange
• Most vendors want interoperability between registries, hospitals and EMS data

Custom Element Utilization
• Custom Element use/standardization overutilized/needs work

Compliance Process
• Not difficult but can be time-consuming when other priorities need attention
• Repetitive when no changes to standard exist
• Additional yearly testing requirement a high burden and redundant
Consistency Among Vendors

No matter the size of the vendor:

• More agility for NEMSIS standard updates depends on types of changes and how often

• Custom Elements are overutilized and need standardization

• Combining compliance with updates may allow for more effective utilization of vendor resources
Unique Issues

• Training Materials - For vendors that are involved in training/education of EMS Provider Agencies/EMS Clinicians more educational materials needed

• Some vendors want more understanding of how changes are approved and the process followed

• Capturing of Struck-by and near miss data for EMS Clinicians
Requests made of TAC or OEMS

• Standardization of Custom Elements
• Work with the State Data Managers regarding schematron rules that force data entry
• Work with billers to coordinate version changes and minimize need to translate data between versions
• Do not offer annual testing for individual states