



EMS Agency FAQ

Q: Can our agency submit data directly to NEMSIS?

A: No. Agencies submit ePCRs to **their state** according to state EMS policies; states then transmit to NEMSIS.

Q: Do we need a separate DUA with NEMSIS?

A: Typically **no**. State-level agreements with NEMSIS cover agencies within that state's governance. (Agencies should follow their state EMS Office guidance.)

Q: Why are some reports rejected by the state?

A: Common causes include **missing/incorrect agency demographics, required elements, or validation rule** failures. Use your vendor/staff tools to address **Schematron** errors/warnings; states regularly publish rule updates. You can also contact your ePCR software vendor or your state data manager for assistance in resolving these issues.

Q: Who is my State EMS Data Manager?

A: Use the [V3 State Map](#) to find state contact details for the EMS Data Manager and related resources.

Q: Can our agency obtain a NEMSIS user account to access state-level dashboards?

A: Only the states are allowed user accounts, and may request up to 4 accounts (EMS Data Manager, EMS Medical Director, EMS Director, and EMSC Program Manager). Others should request state-level data from the state EMS office.

Q: Are there official clinician education/CE materials on NEMSIS compliance and documentation?

A: NEMSIS provides extensive **technical resources, videos, and reports**; formal CE for documentation may be offered by vendors or state partners. See [NEMSIS 101](#) and [Prodigy](#) pages.

Q: How does NEMSIS benefit agencies?

A: Standardized data enables **benchmarking, quality improvement, public health surveillance, research**, and can support **reimbursement** workflows through standardized elements and interoperability.