

Vendor FAQ

Q: Where do I find the current standard, schemas, and APIs?

A: See **Technical Resources** > [Data Dictionaries](#) & XSD for v3.5.0/v3.5.1 dictionaries, schemas, enumerations, and the **EMS/DEM/State APIs**; review change logs and “National Elements Only” references. Also, you will find the **Custom Element Library** under the **Technical Resources** tab.

Q: What about validation rules?

A: Conformance uses [Schematron](#) validations. States routinely publish state-specific rule updates (see the live change feed on the State Map page).

Q: Where can I monitor inbound submission quality and error patterns?

A: The [V3 State Data Submission Dashboard](#) includes accepted vs. rejected files, schematron violations, and vendor/version drill-downs (updated weekly).

Q: Any guidance on v3.5 transition expectations?

A: Vendor materials and [state](#) comms reference v3.5 structural changes (e.g., expanded disposition elements, defined lists, UUID). Review official dictionaries/change logs and state timelines.

Q: Do I need to certify my 3.5.0 product and 3.5.1 product separately?

A: Since the beginning of this year, the NEMESIS TAC has been moving forward with compliance testing for only v3.5.1, even if you have previously tested against v3.5.0. This ensures that all certified products align with the currently supported and published standard. v3.5.0 and v3.5.1 are backwards compatible. In an effort to reduce redundant testing, we are requiring vendors to transition to v3.5.1. By [certifying](#) v3.5.1, you will effectively be certifying both versions in one go.

Q: How often is compliance testing required?

A: The NEMESIS TAC requires testing every two years, but a state may require yearly testing. See Compliance FAQ.

Q: I'm a new vendor, how can I get started with compliance testing?

A: If this is your first time testing, you will need to open a helpdesk ticket to get accounts set up with Okta and in the CTA. Review all pretesting materials on our website and reach out with any [questions](#). Account setup can take several weeks. After you have begun the account setup process, review the [pretesting guide and materials](#).



Q: How do I apply for compliance testing?

A: Open an [application](#) on the NEMESIS.org website, and the NEMESIS TAC will contact you to begin the process. Once your application is received, compliance testing must be completed in 90 days.

Q: What happens if I lose compliance?

A: If you lose [compliance](#), you will be notified by the NEMESIS TAC and removed from the compliant vendors list on the NEMESIS.org website. Additionally, the NEMESIS TAC will notify any states you're are working with.

Q: My Okta account is locked. How do I fix it?

A: Okta passwords must be regularly reset to remain active. Refer to the following documents for further instructions: [Okta Policy](#), [Okta User Guide](#).